



info@kinetickiterepair.co.uk or 07896546491

Kinetic Kite Repair
1c Poplar Avenue
Norwich
Norfolk
NR4 7LB

Sending a kite to us

Please print out the repair form, fill it in and attach them with the kite.

Payment

You can send payment via cheque(made payable to Andrew Waters) postal order or bank transfer, whatever is easiest for you. Please don't send cash in the post.

Postage

If you are in a rush you can send the kite via first class which is normally about £15 for a kite or next day delivery guaranteed which is about £20.

We recommend kites being sent via parcelforce 48, it is about £10.99 for a 12m kite.

Kites are always insured when they are sent back, if you are in a hurry and want a kite sent back 24 hour (next day delivery) please add £5

If you would like the extra services add the amount onto payment sent with the kite.

Kites are normally repaired within 7 days but can take a little longer if a specialist colour fabric is required(especially Slingshot Kites) or any other components need to be ordered in.

In peak times (Aril - October) it can take up to 10 - 12 days for a kite to be repaired, please feel free to ask current turnaround and be aware of this when sending, especially if you have a trip or event planned!

When kites are received they are put onto a job list, if you need express kite repair it is a premium service and allows you to skip the queue, please enquire about the price and give a time when needed back

Also please make yourself familiar with the terms and conditions found on our site

If there are any problems please feel free to get in contact!